



Express Scripts Customer Service

The Pulse, June 2023

Get Your TRS-ActiveCare Prescription Drug Benefits Questions Answered

As we look toward the 2023-24 TRS-ActiveCare plan year, we know some of you may be wondering whether your prescriptions will be covered and how much they will cost you.

That's why we've rolled out a new TRS-ActiveCare website through Express Scripts (ESI).

Beginning Sept. 1, 2023, Express Scripts will be the new pharmacy benefit manager for TRS-ActiveCare. Please note that you can continue to use your CVS Caremark prescription ID cards through Aug. 31, 2023.

Express Scripts Customer Support Now Available

You can also **call ESI's dedicated customer service at (844) 367-6108, 24 hours a day, seven days a week**, if you have questions about prescriptions, locating an in-network pharmacy, or need information about your pharmacy plan benefits.

Explore the New Website

We encourage you to explore ESI's new TRS-ActiveCare website!

The **website is filled with useful information that can help you prepare for the new plan year** such as a drug estimator tool to check medication costs, how to locate a nearby pharmacy, easily get your prescriptions and more.



ESI's custom website for TRS-ActiveCare participants:

www.esrx.com/trsactivecare.

The website for TRS-Care Standard and TRS-Care Medicare will be available later this year.

More from the June Issue of *The Pulse*

- [How to Enroll in TRS-Care Medicare](#)
- [8 Tips for Managing Multiple Chronic Conditions](#)
- [Get Ready for Annual Enrollment](#)
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