



District Charge Policy

Hays CISD operates cafeteria services using the software CyberSoft Primero as the point of sale system and CyberSoft Parent Online as the online payment service. Child Nutrition operates on a declining balance meal system meaning that parents and/or students make prepayments for their meals with the prepayments being applied to purchases made in that account. Students with a low or negative account balance receive a written notification weekly on Fridays and an automated phone system makes notification calls on Mondays and Wednesdays to remind families to put money into the student's meal account. Any subsequent payments are applied to outstanding balances first. An account can go no more than negative \$10 after which students receive a modified meal. A modified meal is paid for by the district and will consist of a reimbursable meal.