



Hays CISD Device Protection Plan

Overview:

As part of the Hays CISD 1:1 initiative, the district is offering protection plans to cover accidental damages and losses. The plan can be purchased online at this site: <https://hayscisid.revtrak.net/hcisid-technology/#/v/2021-2022-Technology-Protection-Plan>.

The accidental damage plan will cover up two losses per year. In the event that a device is stolen or accidentally damaged beyond repair, the district will issue a replacement device, for which an additional plan must be purchased. Full replacement claims are limited to one per year. Below is an outline of how the plan works.

Coverage:

Protection plans cover accidental damage, loss or theft of a Chromebook or iPad device. This covers the device only. *Cases and chargers are NOT included in this coverage.*

Claim Limits:

Maximum two (2) claims per year for damage/repair claims

Maximum one (1) claim per plan for full replacement benefits

Additional claims exceeding the yearly maximum may be subject to full replacement or repair costs.

Coverage Details:

Accidental damage claim – \$0 deductible per incident and covers damages to a device. Intentional damage and/or vandalism will not be covered.

- Maximum of two (2) incidents per year
- Includes repairs for broken screen, faulty keyboard (Chromebook only), broken charging port

Device replacement claim – \$0 deductible per incident and covers one incident per year. If a replacement device is issued, a new protection plan must be purchased.

- Covers accidental damage to device beyond repair.
- Theft of device. All theft claims require a police report to be processed.

Lost device claim coverage – Plan holder will be responsible for 50% of the device replacement cost.

- If a device is lost, the plan will cover 50% of the replacement cost.
- If a replacement device is issued, a new protection plan must be purchased.