

# Family and Community Survey

## Results and Analysis

Hays Consolidated Independent School District

March 22 – April 8, 2016



# Purpose of the Study

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Hays Consolidated Independent School District (CISD) surveyed its families and community members about their satisfaction with its schools and the district overall. This is the third year, K12 *Insight* has administered the survey.

The Family and Community Survey focused on the following eight topics:

- Hays CISD Strategic Plan Core Beliefs
- Overall Quality of the Schools (Family Members)
- Overall Quality of the District (Family and Community Members)
- Communication Between Home and School/District
- Topics of Interest to Family and Community Members
- Community Relations and School Operations
- Customer Service
- Quality of Educational Programs and Services

# Details of the Study and Understanding the Results

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Participants received communication about the Family and Community Survey through email, letters to parents, and the district's website. The survey was open March 22 – April 8.

K12 *Insight* emailed individual invitations with links to the survey. Reminders were sent March 28 and April 5 and 8.

Parents and community members also could participate via a public link on the district's website. Paper surveys were available on request. The survey was translated into Spanish.

This report summarizes survey results and shows them broken down by school level.

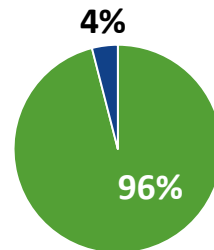
Results do not reflect random sampling; therefore, they should not be generalized to all Hays CISD parents and community members. Rather, results reflect only the perceptions and opinions of survey participants.

Findings for each item in the report exclude participants who did not answer. In charts and graphs, data labels less than 5 percent are not shown. Percentages may not total 100 due to rounding.

# Participation

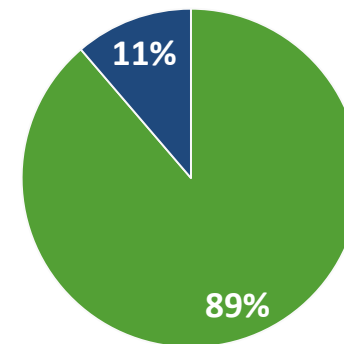
Year	Number of Invitations Delivered	Number of Responses (N)			Total Responses
		Unique URL	Public URL	Paper Survey	
2016	16,656	845	1,473	211	2,529
2015	12,410	948	1,150	257	2,355
2014	12,910	637	1,328	191	2,156

Which best describes your relationship with Hays CISD? (N=2,529)



- Parent or guardian of a student enrolled in a Hays CISD school
- Community member

Of the 2,529 survey responses, 285 (11 percent) were completed in Spanish.



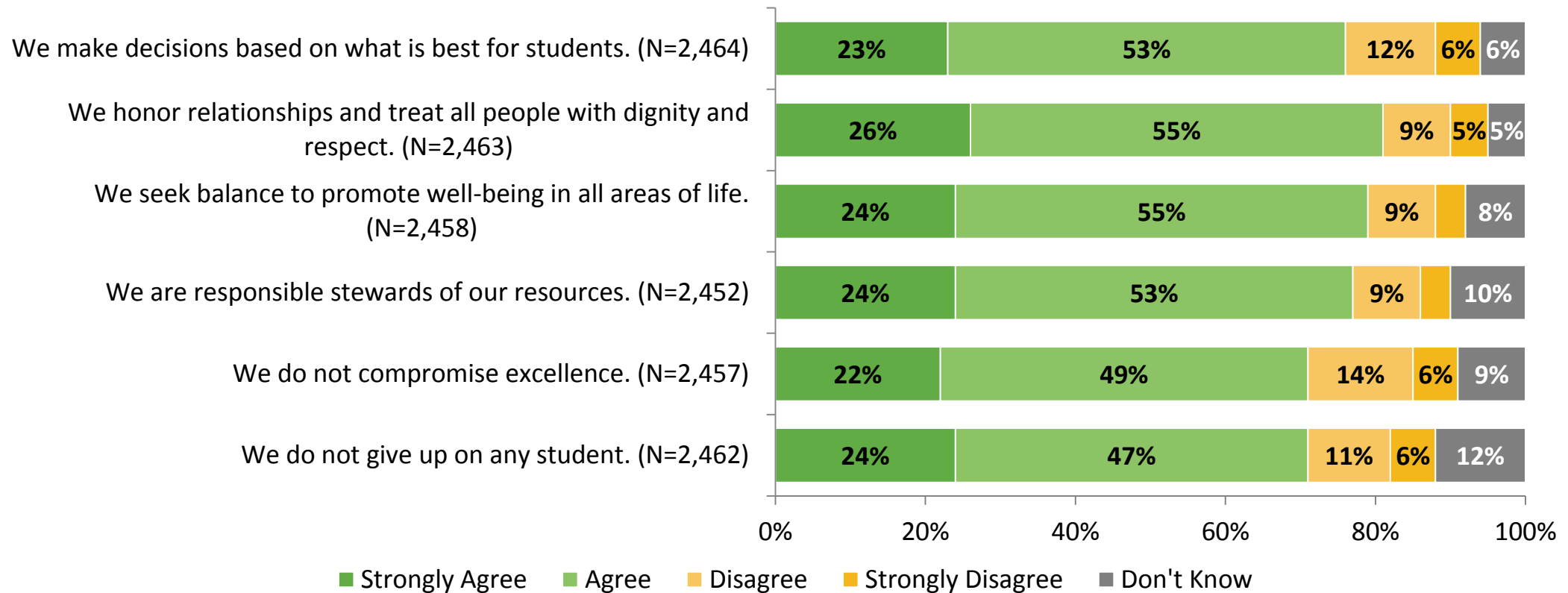
- English
- Español

# Hays CISD Core Beliefs

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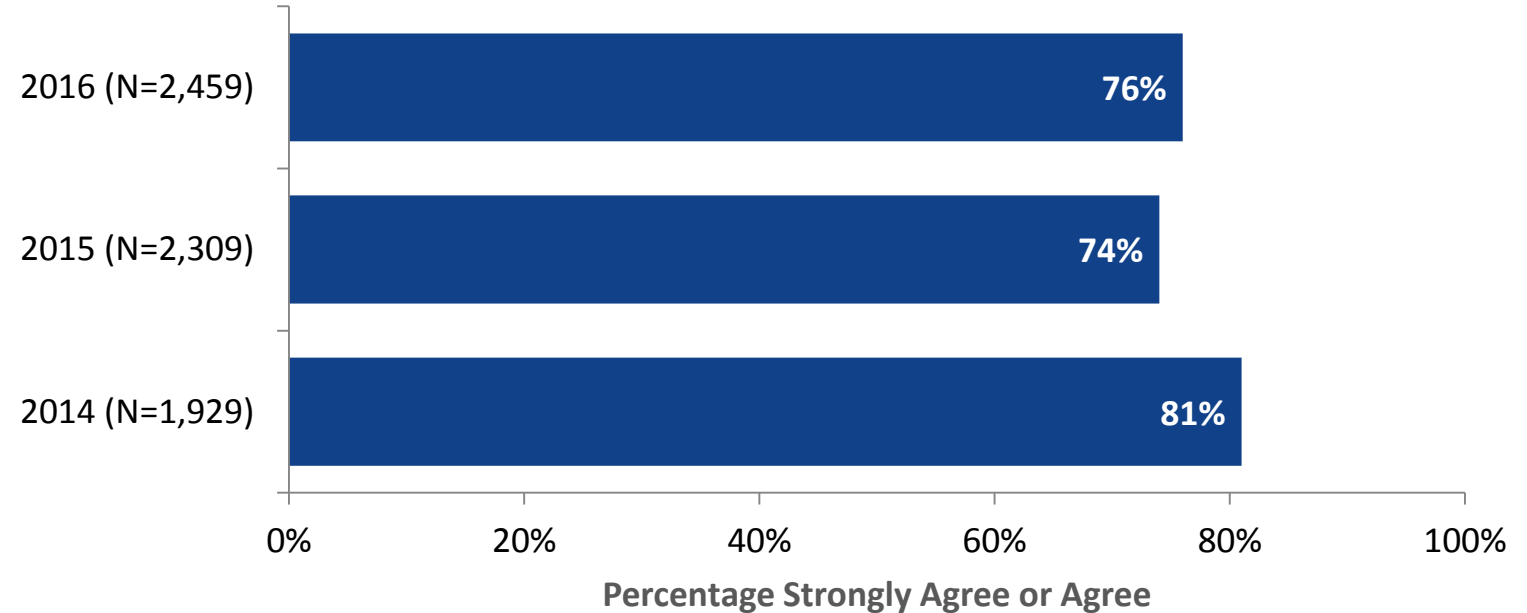
# Hays CISD Core Beliefs

After an intensive outreach effort that included the voices of more than 200 community members, Hays CISD developed six core beliefs. As part of our ongoing implementation of our strategic plan, we ask that you consider each of the belief statements below. How strongly do you agree or disagree with the following statements?



# Hays CISD Core Beliefs — Comparison by Year

All core belief items were used to calculate an overall agreement percentage by year.



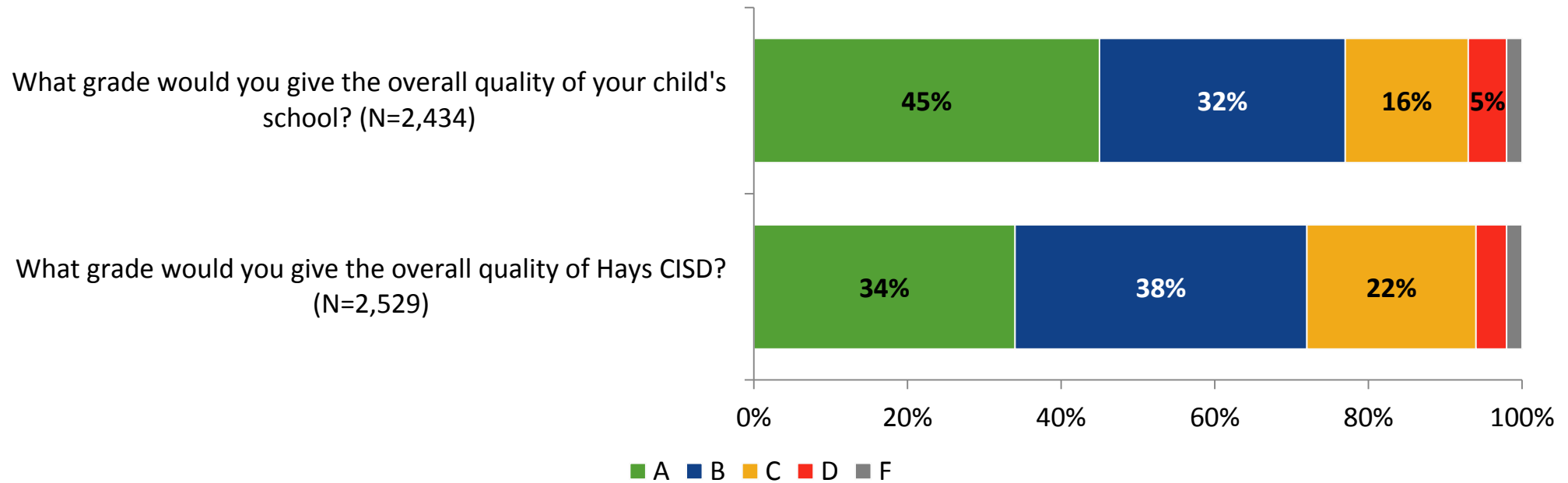
**Answer Options:** *Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know*

# Overall Quality of Schools and Hays CISD

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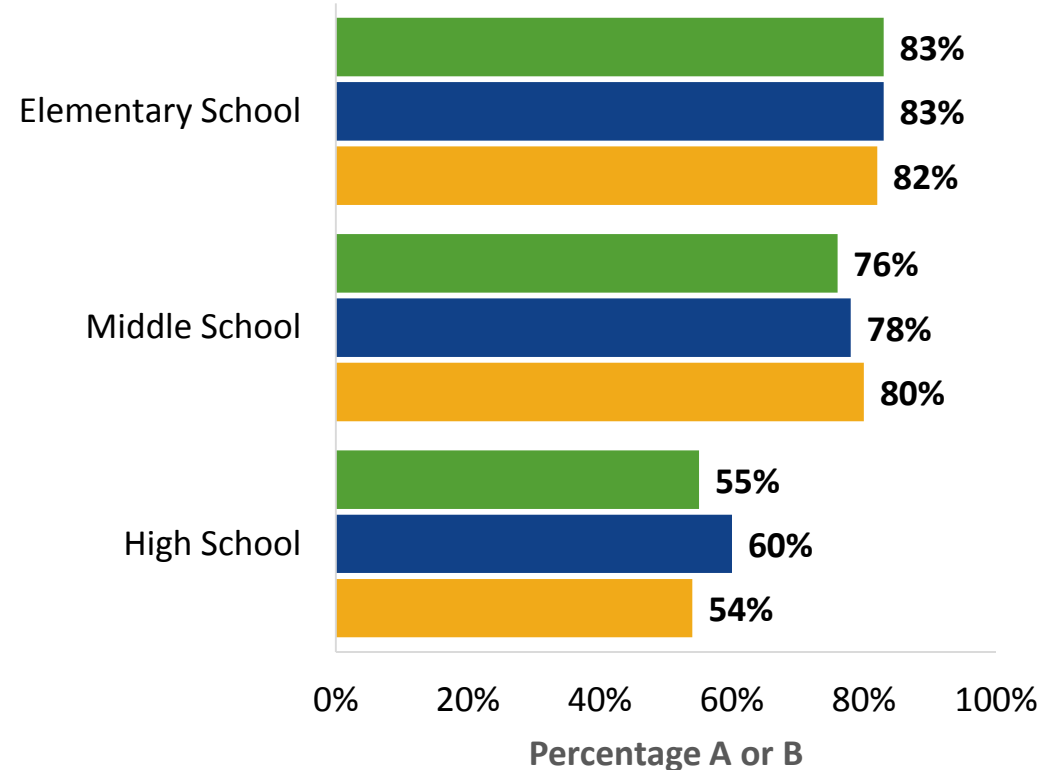
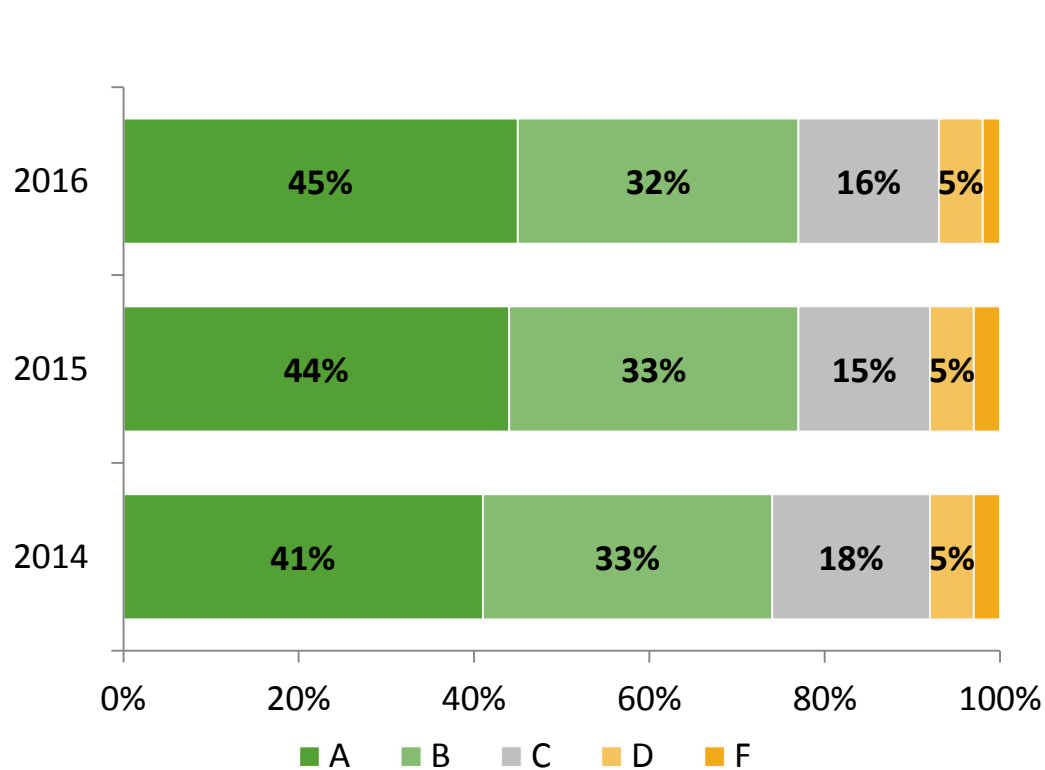
# Overall Quality



**Note:** Only parents or guardians of a student enrolled in a Hays CISD School answered the school-related question.

# Overall School Quality – Comparisons by Year and School Level

What grade would you give the overall quality of your child's school?

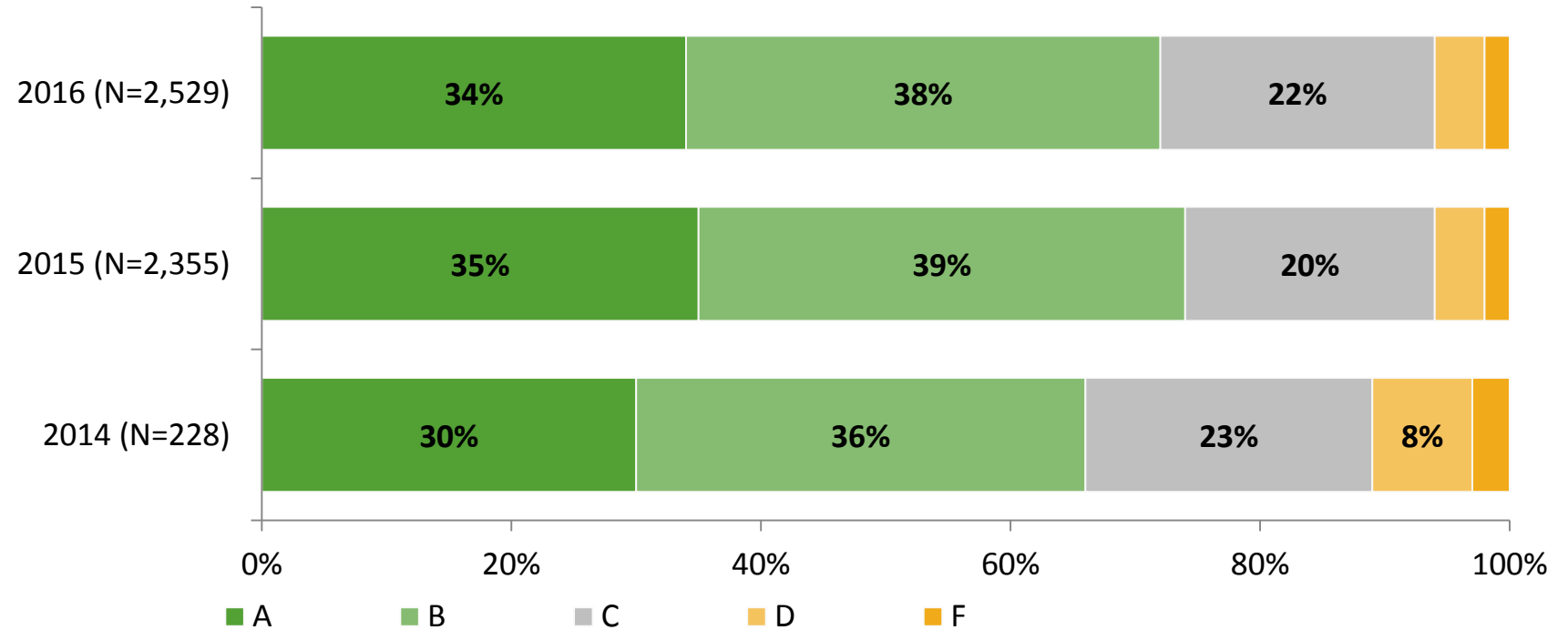


■ 2016 (N=2,334) ■ 2015 (N=2,275) ■ 2014 (N=2,156)

**Note:** Only parents or guardians of a student enrolled in a Hays CISD school answered this question.

# Overall Quality of Hays CISD – Comparison by Year

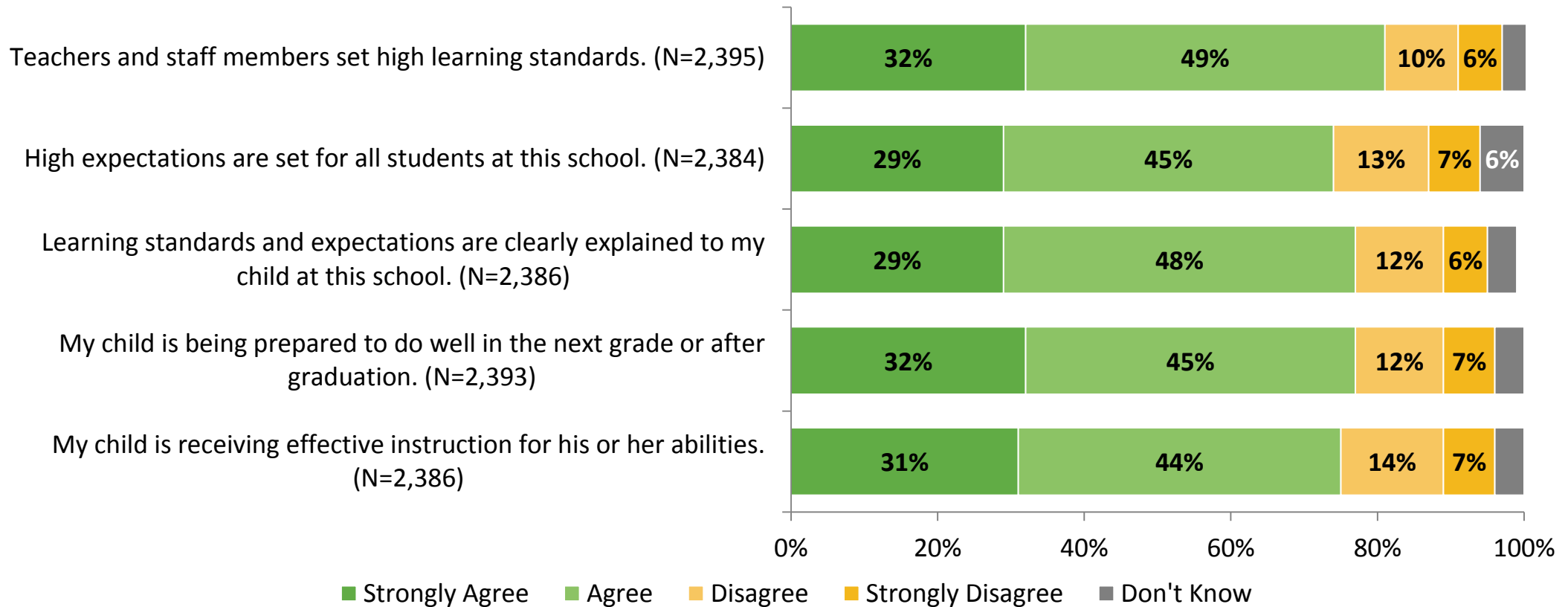
What grade would you give the overall quality of Hays CISD?



**Note:** Only community members answered this question in the 2014 Family and Community Survey.

# Educational Quality

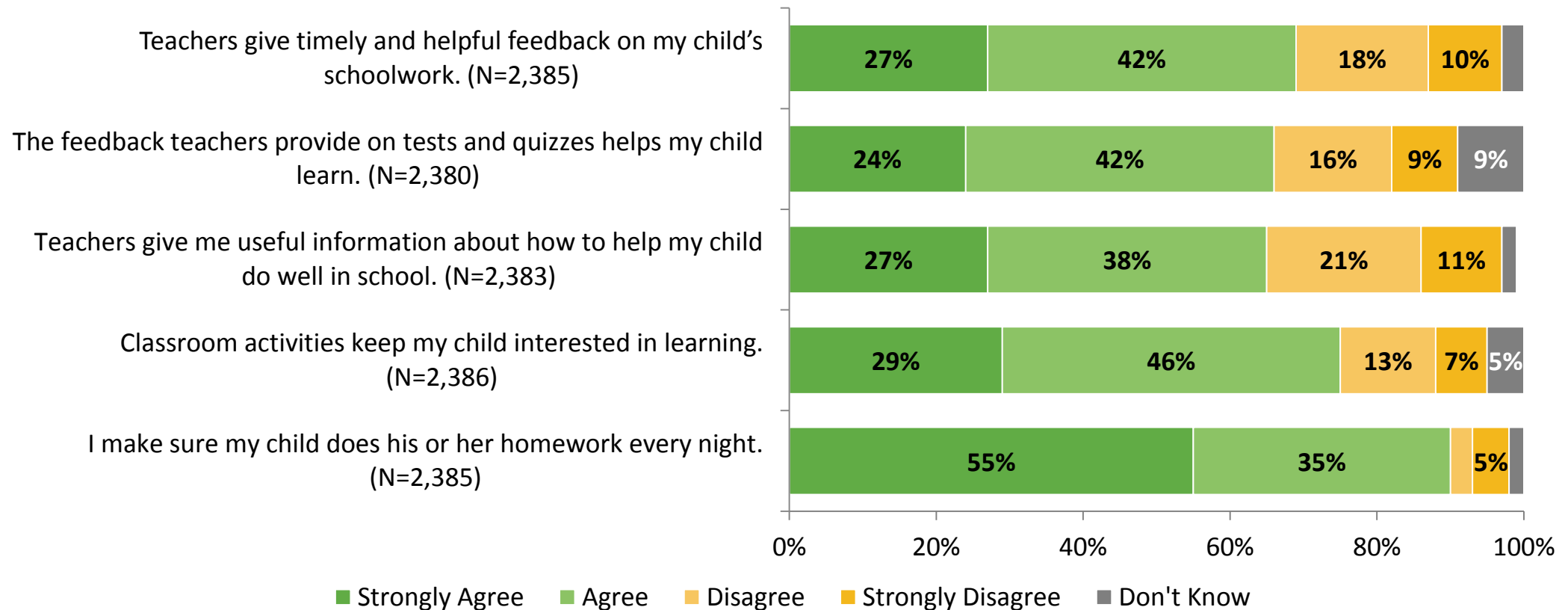
Below are statements about the quality of the education your child receives at his or her school. As you respond, please think about your experiences this school year. How strongly do you agree or disagree with the following statements?



**Note:** Only parents or guardians of a student enrolled in a Hays CISD school answered this question.

# Educational Quality (Continued)

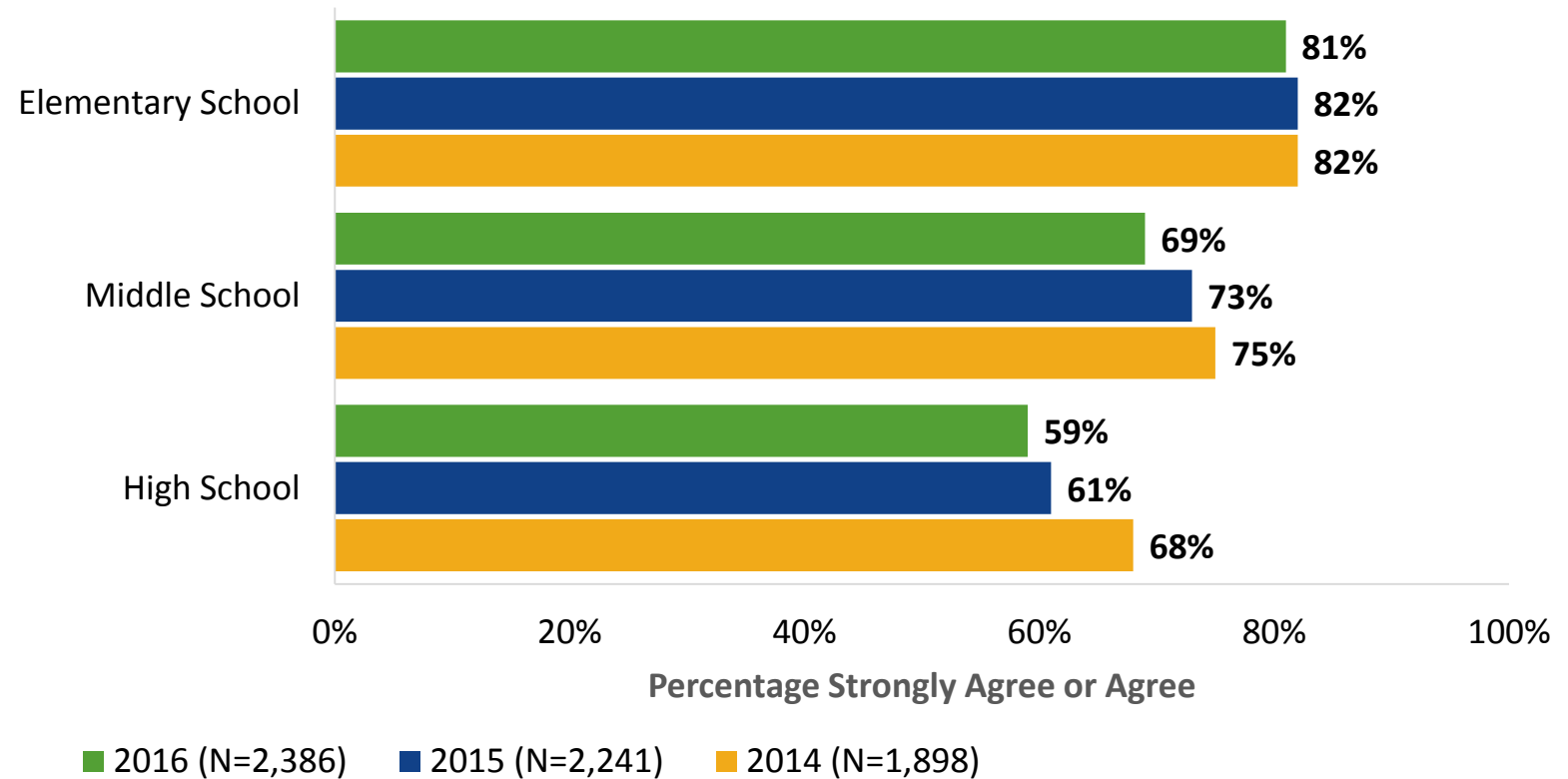
Below are statements about the quality of the education your child receives at his or her school. As you respond, please think about your experiences this school year. How strongly do you agree or disagree with the following statements?



**Note:** Only parents or guardians of a student enrolled in a Hays CISD school answered this question.

# Educational Quality – Comparison by School Level

All educational quality items were used to calculate an overall agreement percentage by school level.



**Notes:**

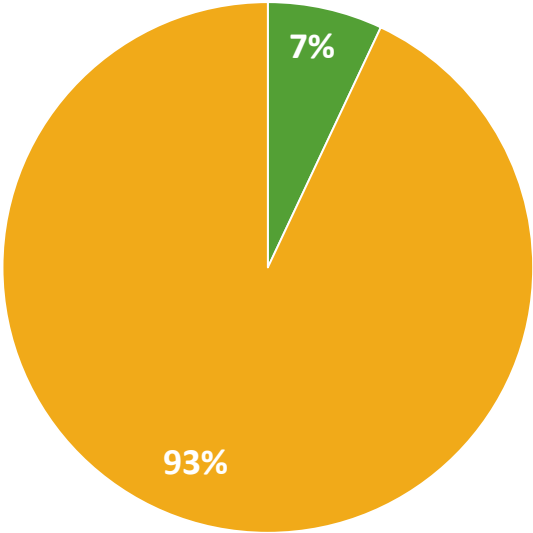
- Only parents or guardians of a student enrolled in a Hays CISD school answered this question.
- Answer Options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

# Communication

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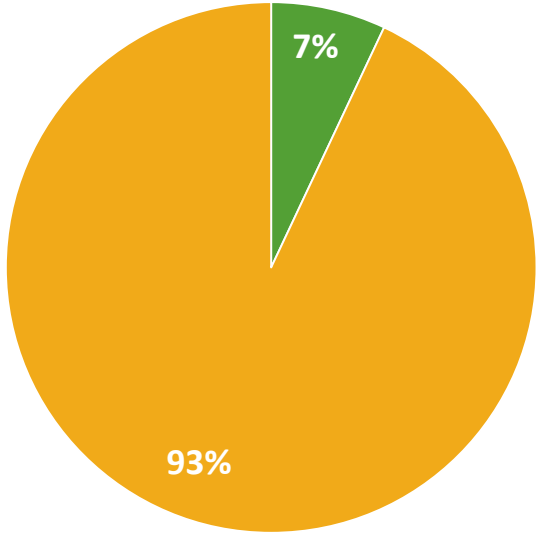
# Translation

Have you ever needed an interpreter to understand information shared by your child's school or the district? (N=2,367)



■ Yes ■ No

Have you ever needed written translation for information shared by your child's school or the district? (N=2,363)



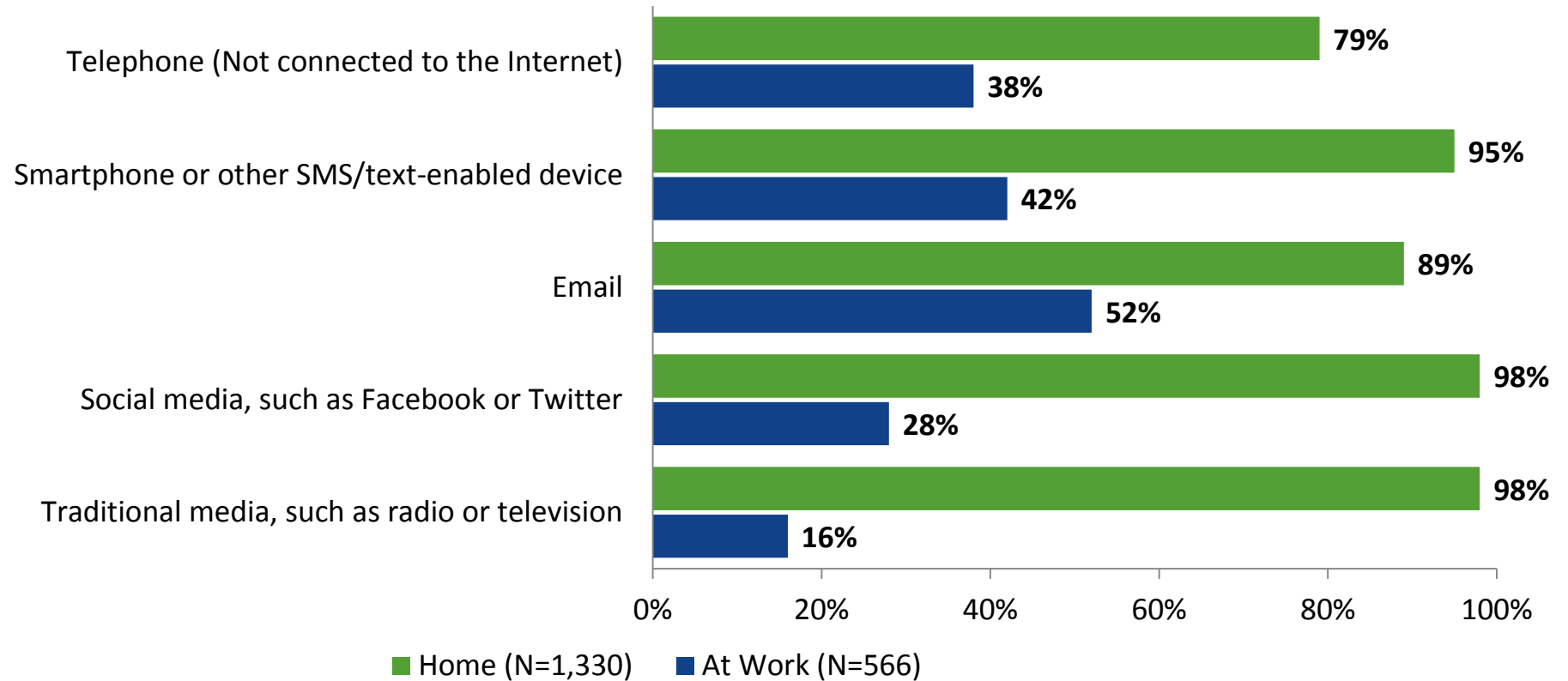
■ Yes ■ No

*Note: Only parents or guardians of a student enrolled in a Hays CISD school answered this question.*



# Communication

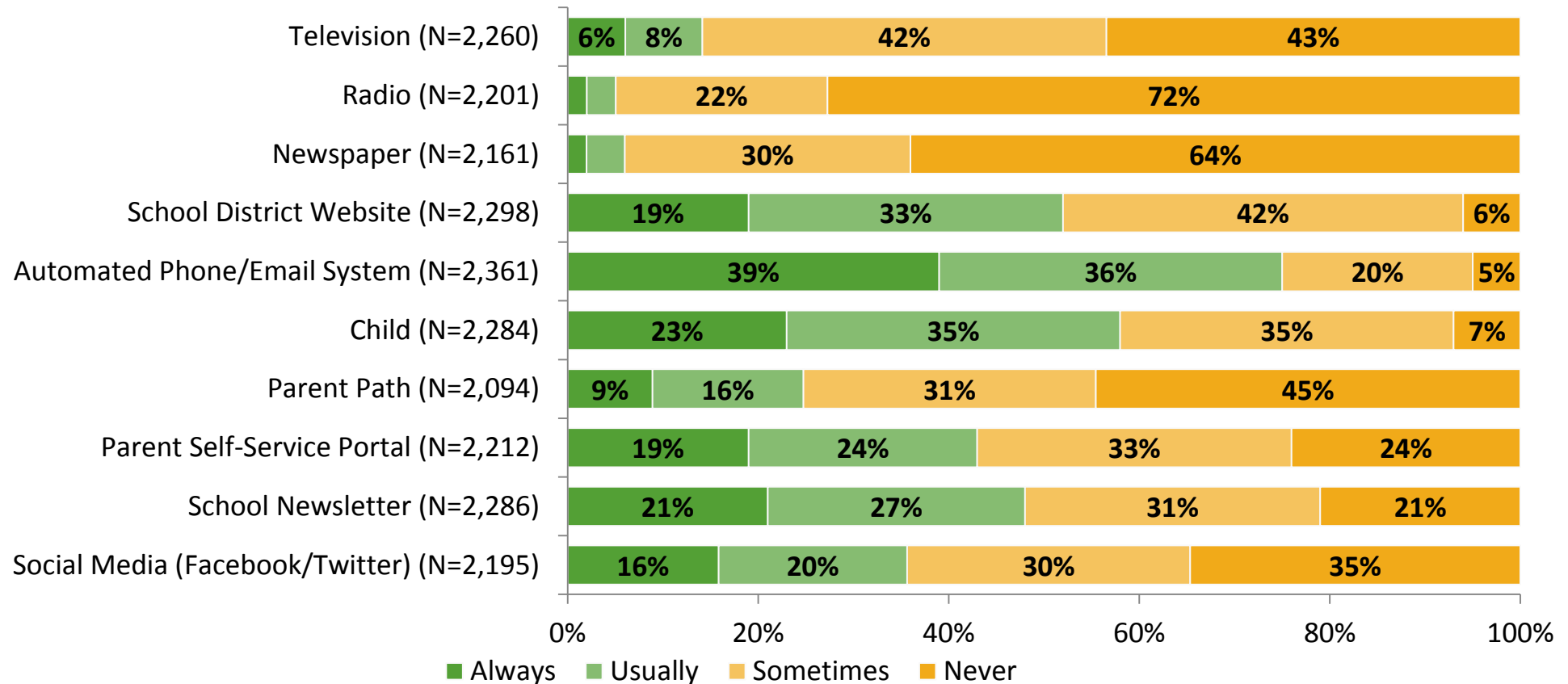
What is your primary information source at home and work?



**Note:** The sum may exceed 100 percent because participants could select more than one response.

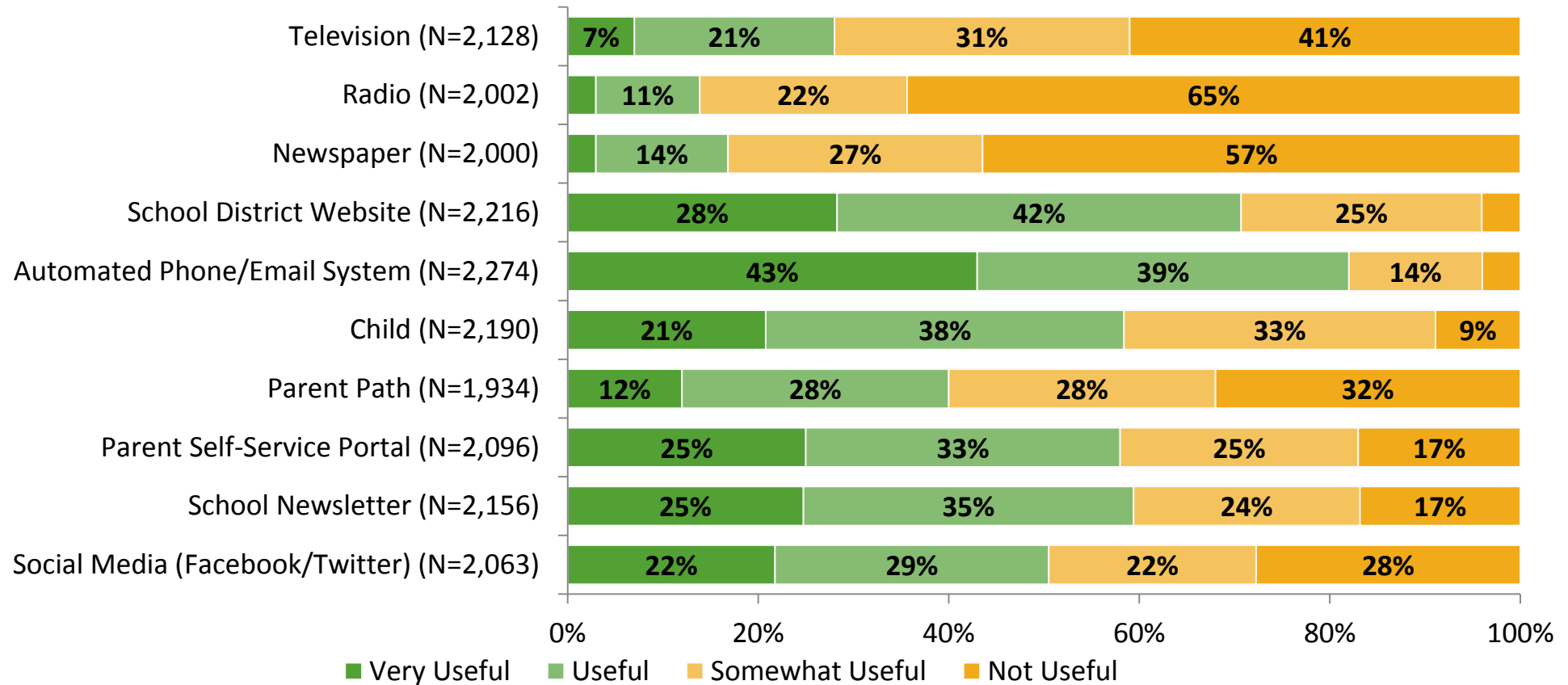
# Use of Communication Methods

How often do you use the following communication methods to get information about Hays CISD?



# Value of Communication Methods

How useful do you use the following communication methods to get information about Hays CISD?



# Parent Interest in Additional Information

How interested are you in learning more about the topics below?

	Percentage Very Interested	Percentage Somewhat Interested
My child's academic progress in school and graduation (N=2,328)	93%	4%
Types of academic programs offered at my child's school (N=2,302)	88%	9%
Quality of teachers (N=2,468)	87%	11%
Student safety (N=2,484)	86%	12%
Extracurricular/Enrichment opportunities available at my child's school (N=2,291)	83%	13%
College and career readiness, such as available options and financial aid/scholarships (N=2,293)	78%	14%
School-specific information, such as school menus, construction updates, or weekly/monthly newsletters (N=2,454)	67%	28%

**Answer Options:** Very Interested, Somewhat Interested, Not Interested, Need More Information

# Parent Interest in Additional Information (Continued)

How interested are you in learning more about the topics below?

	Percentage Very Interested	Percentage Somewhat Interested
Comparing Hays CISD to other districts (N=2,451)	62%	29%
Hays CISD school comparisons (N=2,453)	61%	31%
School and district events, such as Board of Trustees meetings, PTA/PTO, campus events, celebrations, or other district/school events (N=2,465)	56%	37%
District and school performance on the Texas Academic Performance Report (TAPR) (N=2,459)	54%	36%
Parent volunteer or involvement opportunities (N=2,439)	50%	42%
Board of Trustees votes and approved policies (N=2,463)	42%	43%
Board of Trustees elections and vacancy notices (N=2,446)	31%	46%

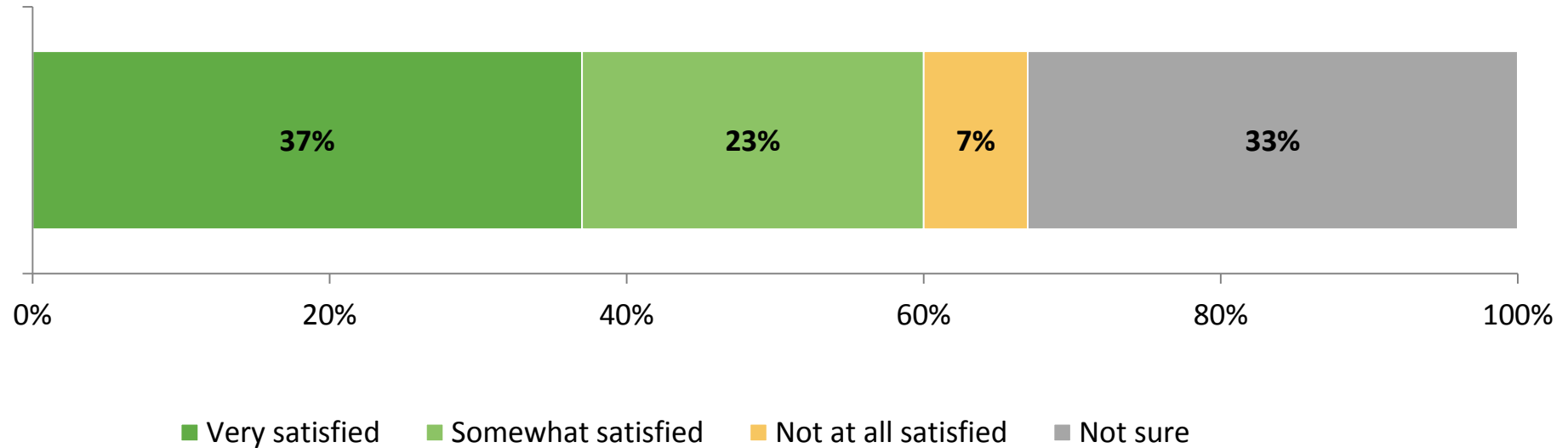
**Answer Options:** Very Interested, Somewhat Interested, Not Interested, Need More Information

# School Counseling

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# Overall Satisfaction With Counseling Services

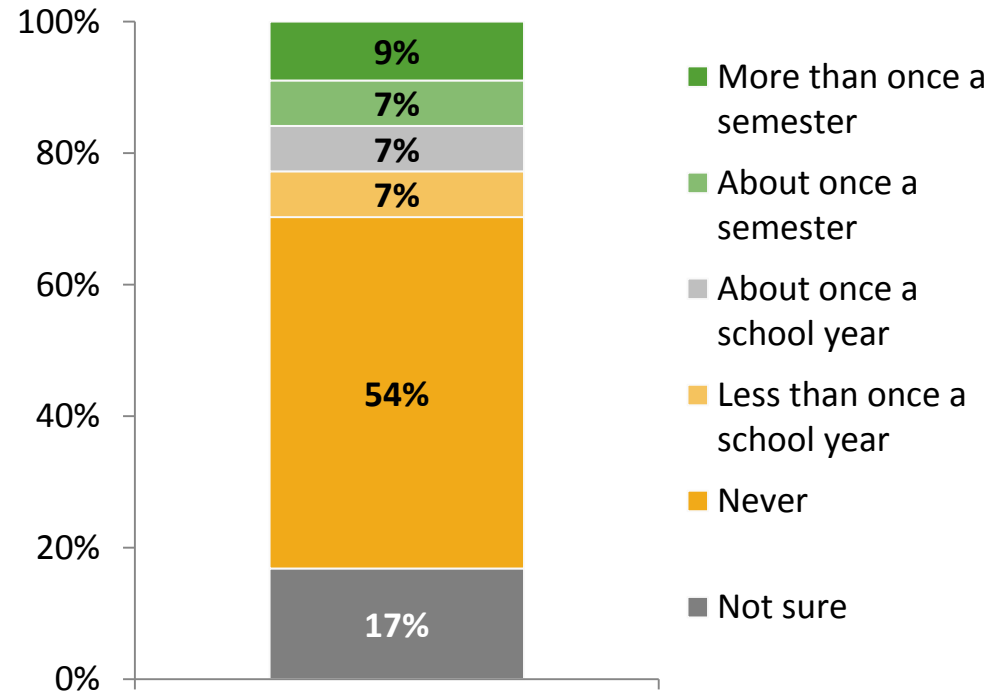
How satisfied are you with the counseling services at your child's school? (N=1,014)



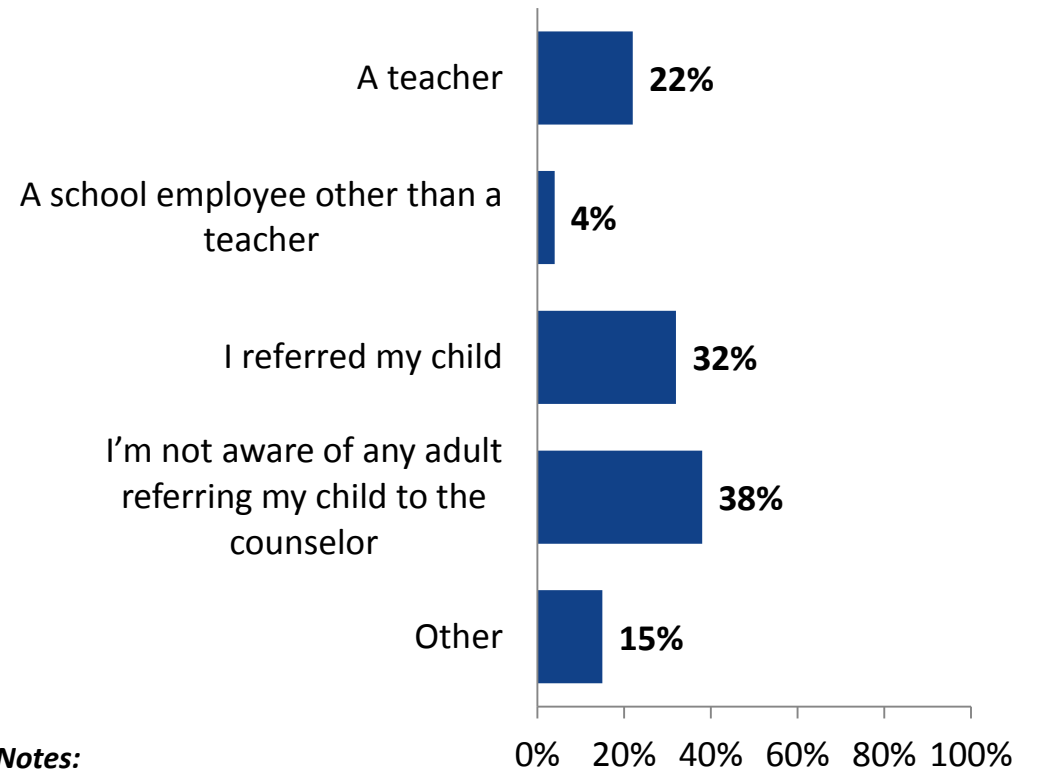
**Note:** Participants who had children referred to use the counseling services at the campus answered these questions.

# School Counseling

How often does your child use counseling services at his or her campus? (N=2,381)



Who referred your child to the counselor? (N=1,025)



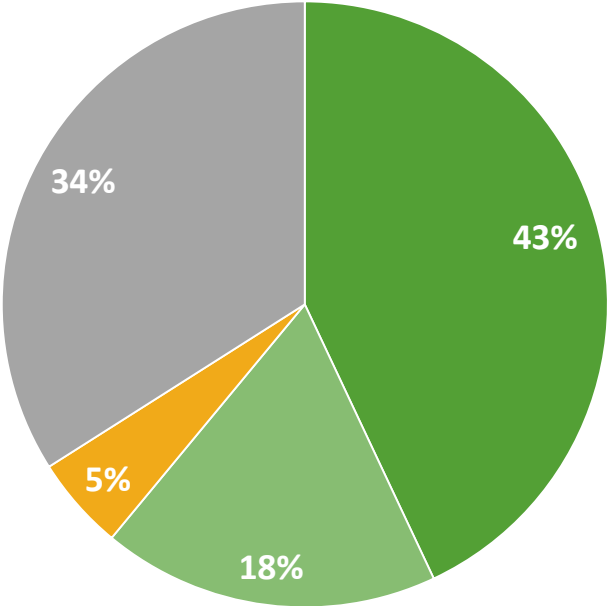
**Notes:**

- The sum may exceed 100 percent because participants could select more than one response.
- Participants who had children referred to use the counseling services at the campus answered these questions.



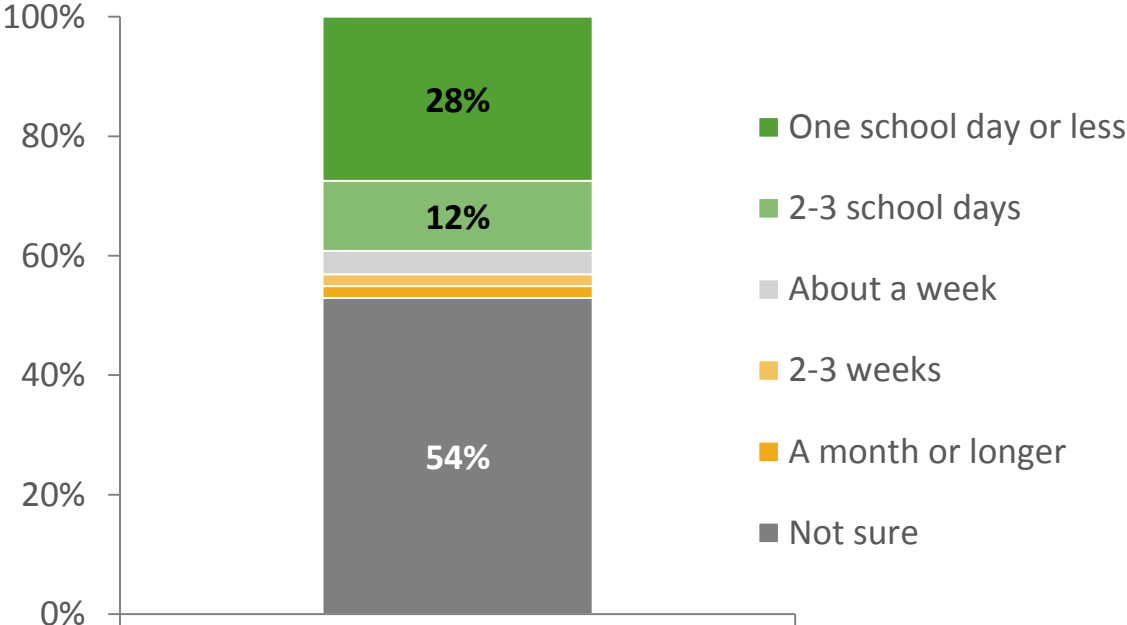
# School Counseling (Continued)

When your child visited the counselor, was he or she able to get the help he or she needed? (N=1,004)



■ Yes ■ Somewhat ■ No ■ Not sure

How long does it usually take the counselor to see your child after he or she requests an appointment? (N=1,000)



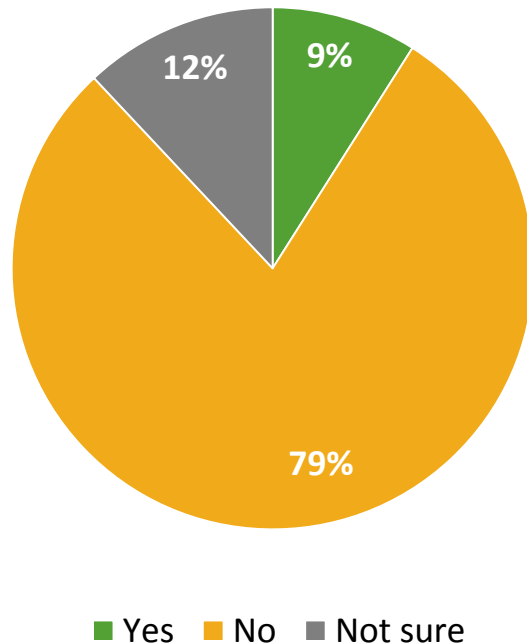
**Note:** Participants who had children referred to use the counseling services at the campus answered these questions.

# Response to Intervention

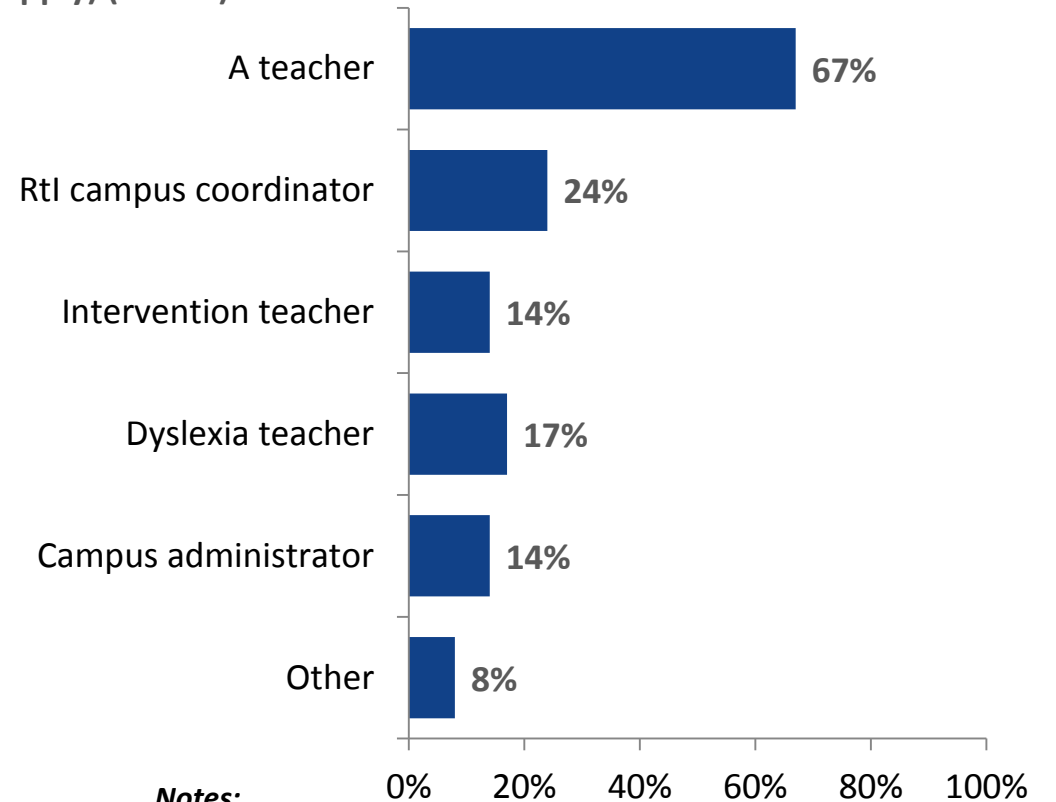
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# Response to Intervention (RtI)

Have you ever been contacted about support available for your child through Response to Intervention (RtI)? (N=2,403)



Who at the campus contacted you about RtI support? (Select all that apply) (N=206)

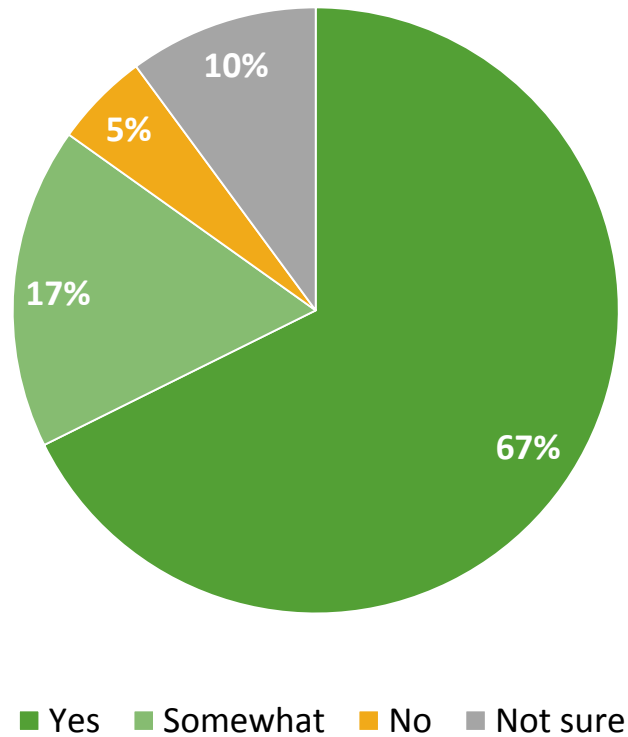


**Notes:**

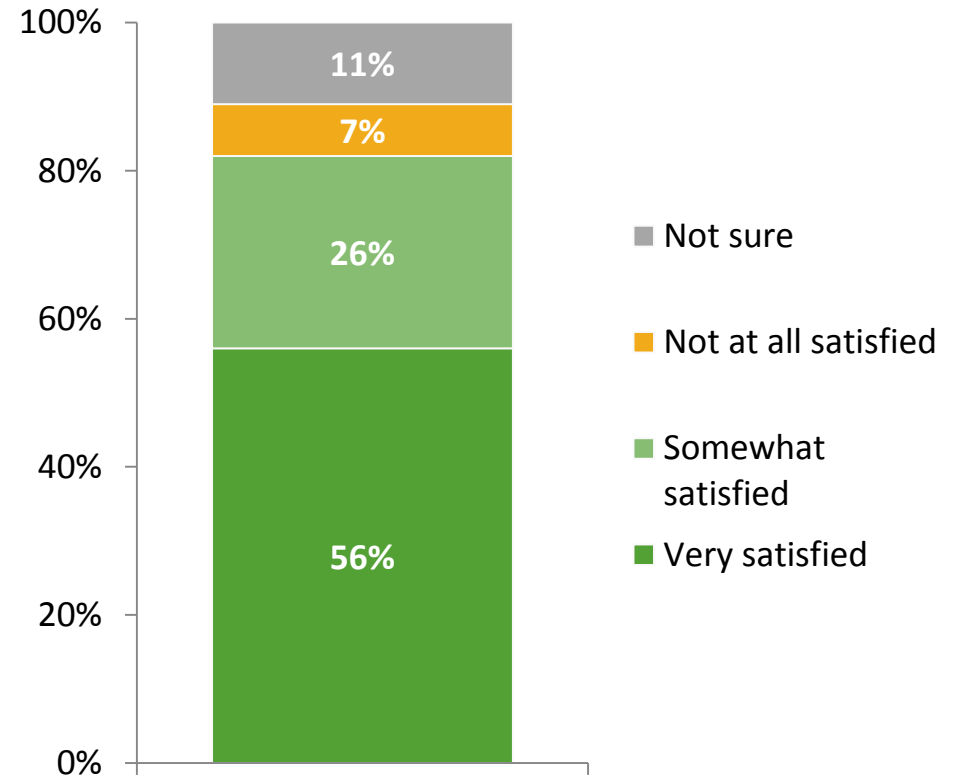
- The sum may exceed 100 percent because participants could select more than one response.
- Participants who had children referred to use RtI services at the campus answered these questions.

# RtI (Continued)

Was the support your child received through RtI helpful? (N=202)



How satisfied are you with the support and services your child received through RtI? (N=201)



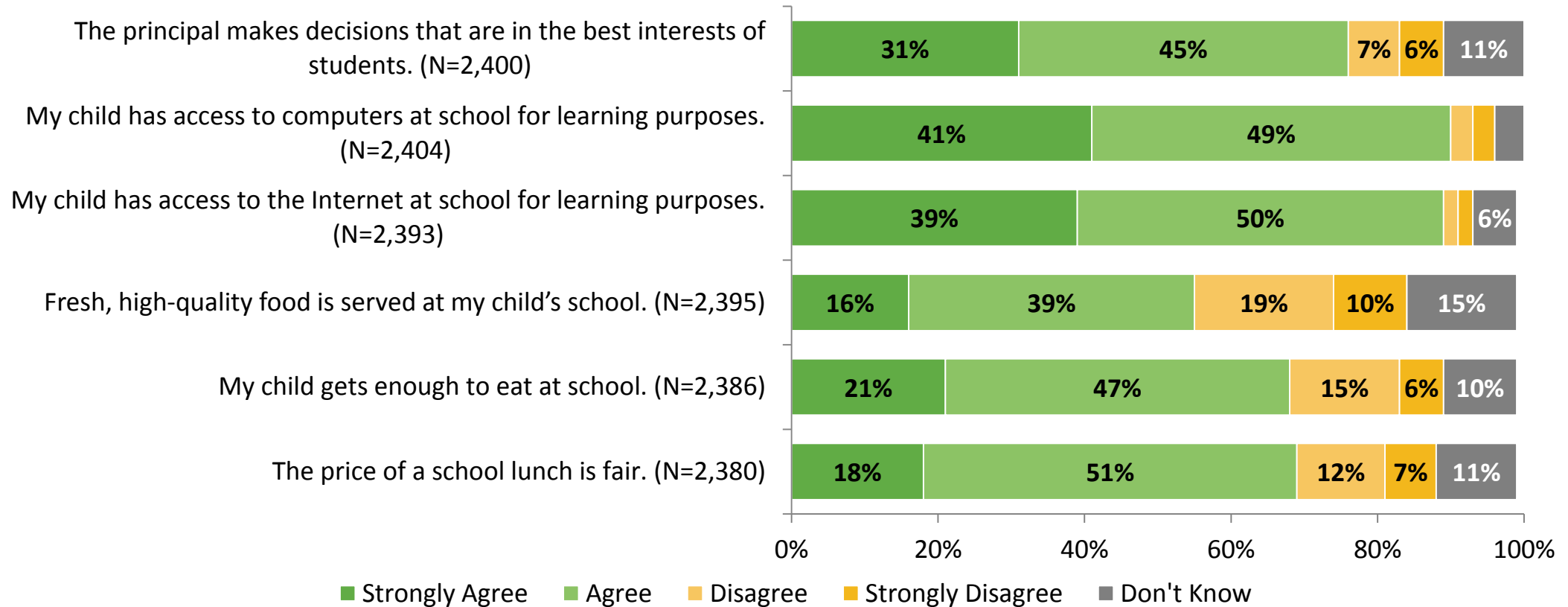
**Note:** Participants who had children referred to use RtI services at the campus answered these questions.

# School Management

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# School Management

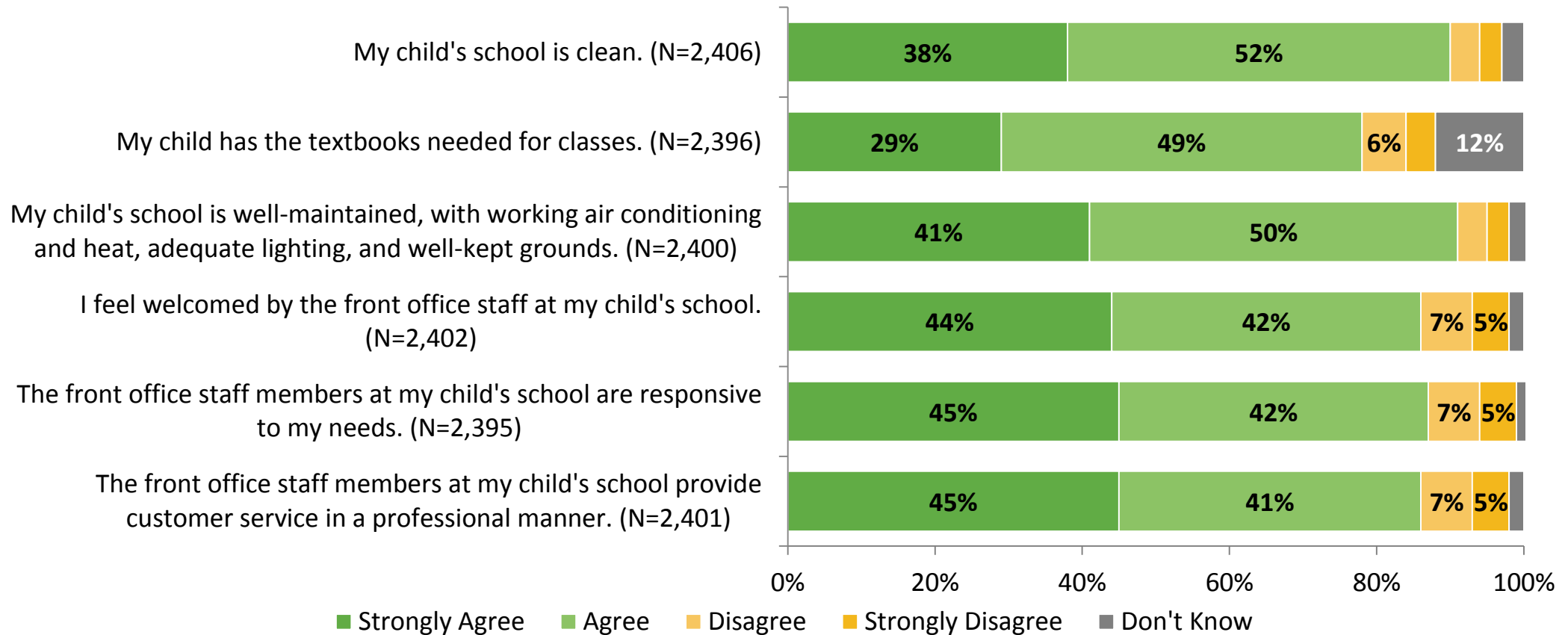
How strongly do you agree or disagree with the following statements?



**Note:** Only parents or guardians of a student enrolled in a Hays CISD school answered this question.

# School Management (Continued)

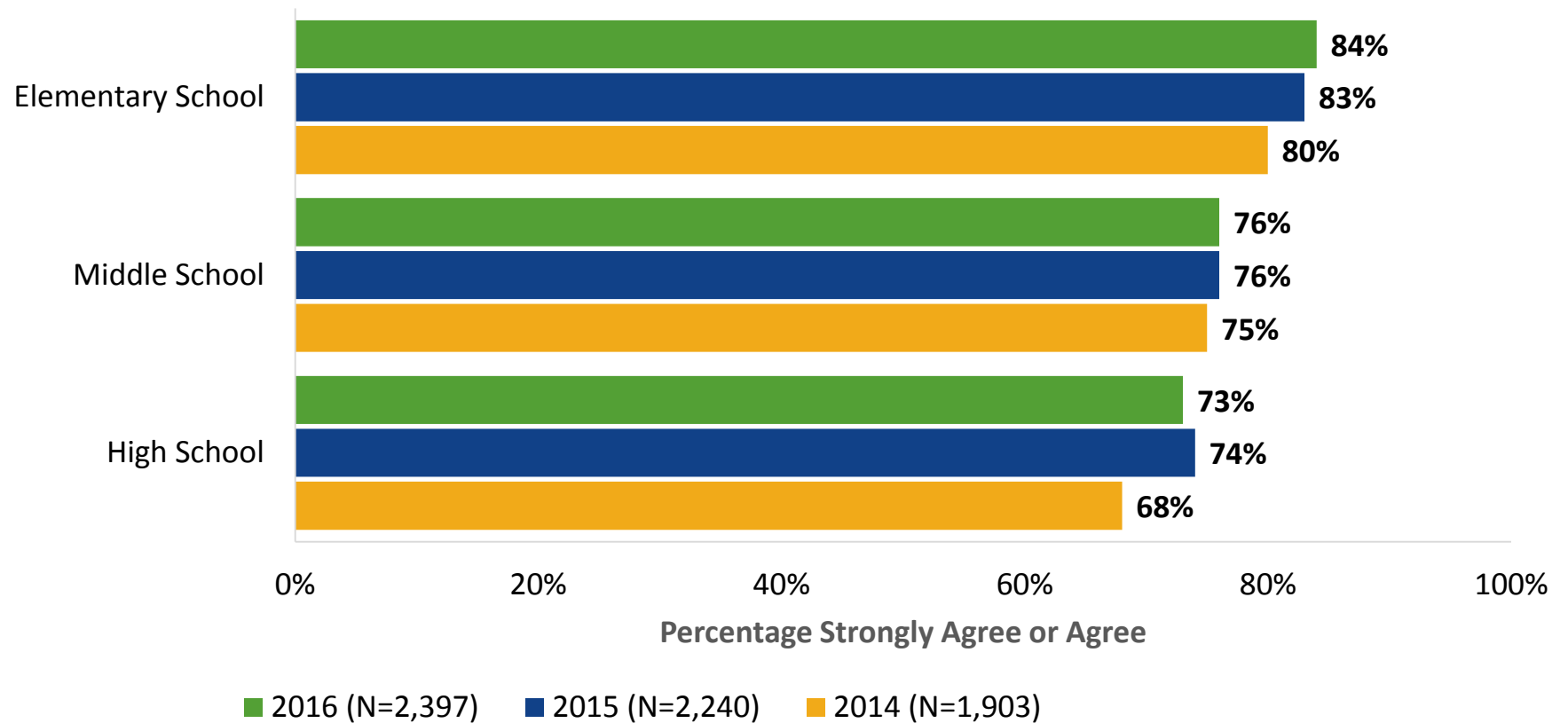
How strongly do you agree or disagree with each of the following statements?



**Note:** Only parents or guardians of a student enrolled in a Hays CISD school answered this question.

# School Management – Comparison by School Level

All school management items were used to calculate an overall agreement percentage by school level.



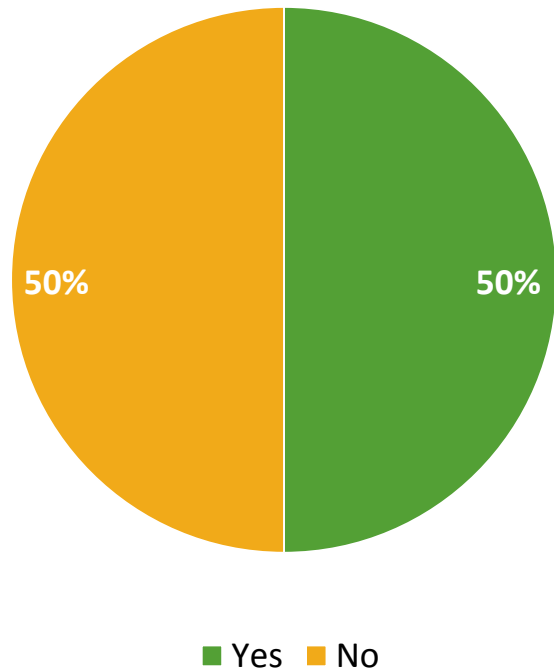
**Answer Options:** Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

**Note:** Only parents or guardians of a student enrolled in a Hays CISD school answered this question.



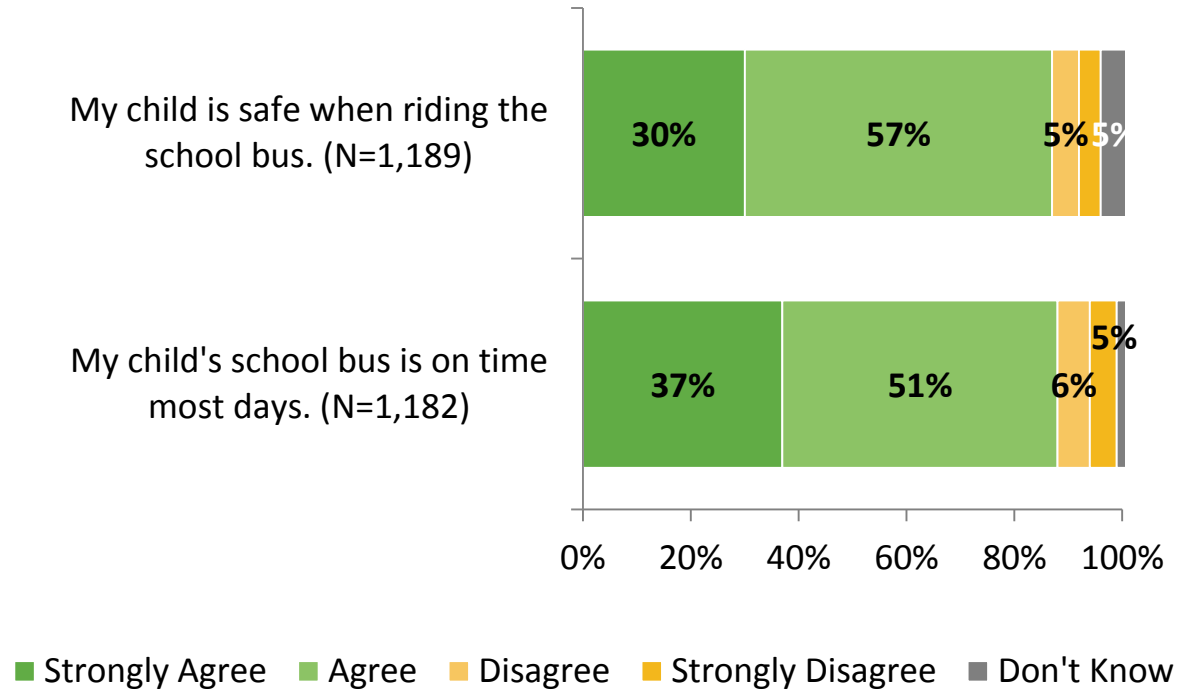
# Transportation

Does your child ride the school bus?



**Note:** Only parents or guardians of a student enrolled in a Hays CISD school answered this question.

How strongly do you agree or disagree with the following statements?



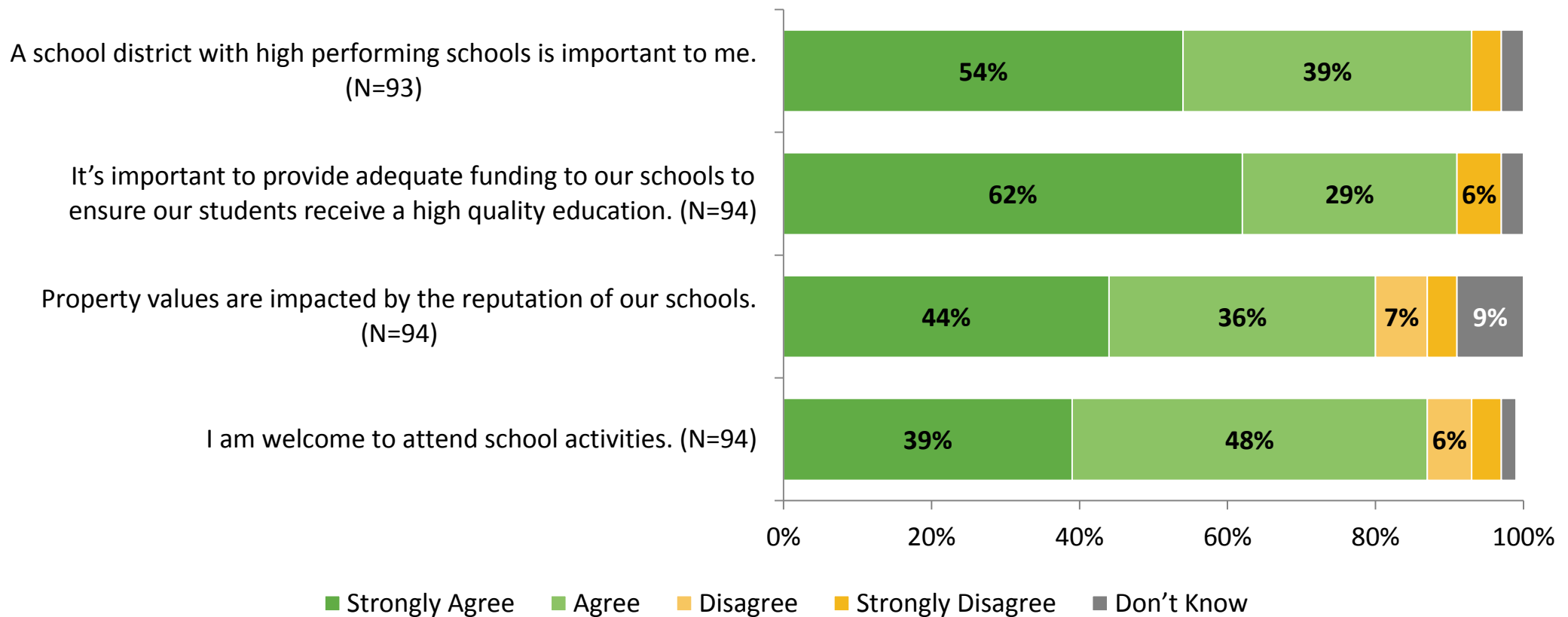
**Note:** Only parents who answered that their child rode the school bus answered this question.

# Community Relations and School Operations

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# Community Relations and School Operations

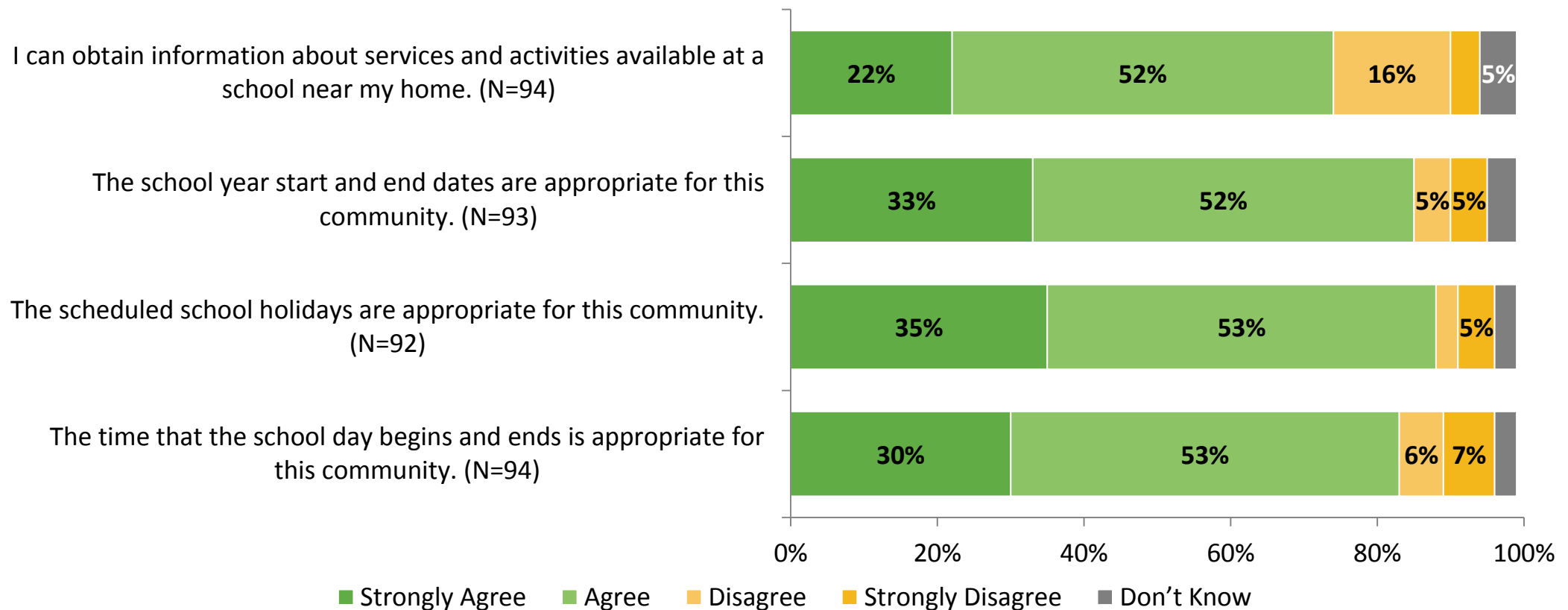
How strongly do you agree or disagree with the following statements?



**Note:** Only community members who are not parents of Hays CISD students answered this question.

# Community Relations and School Operations (Continued)

How strongly do you agree or disagree with the following statements?



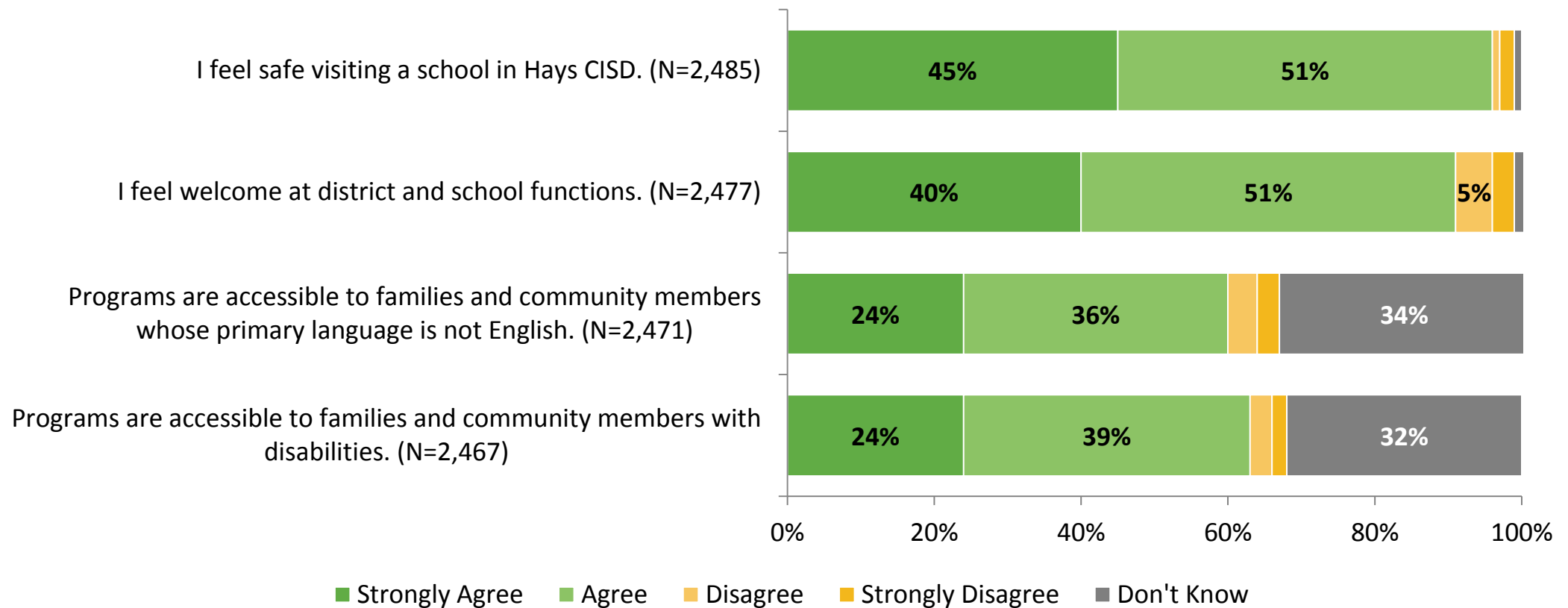
**Note:** Only community members who are not parents of Hays CISD students answered this question.

# Customer Service

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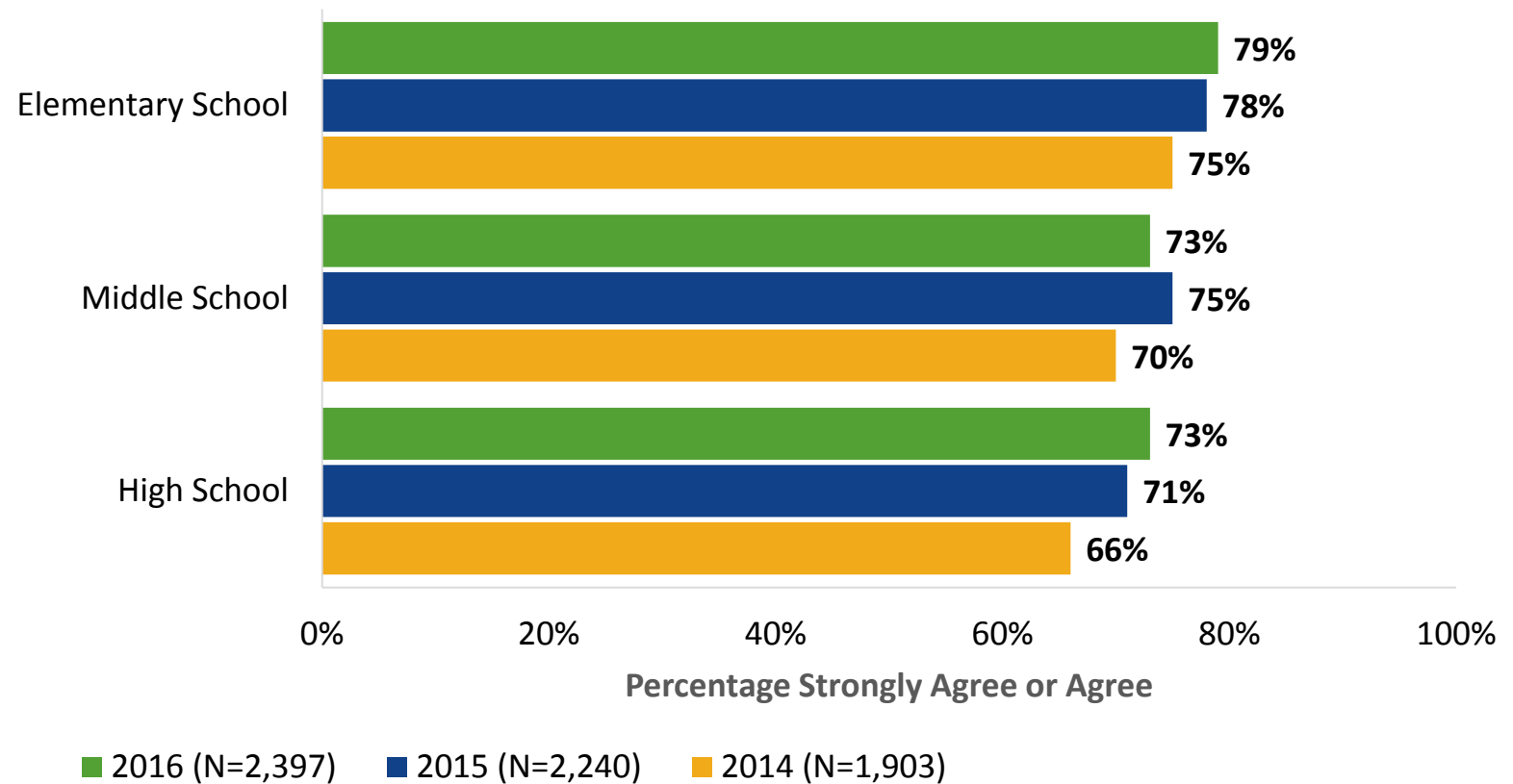
# Customer Service

Below are statements about Hays CISD's customer service. As you respond, please think about your experiences this school year. How strongly do you agree or disagree with each of the following statements?



# Customer Service – Comparison by School Level

All customer service items were used to calculate an overall agreement percentage by school level.



Answer Options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know

# Educational Programs and Services (HB 5)

Please rate the overall quality of each program or service listed below. Consider each program based on your experiences this school year.

	2016 (N=1,449)	2015 (N=1,387)	2014 (N=1,184)	Percentage Point Difference
<b>Percentage Excellent or Good</b>				
Adult Education Programs that help adults learn new skills or complete a Graduate Equivalency Diploma (GED)	73%	75%	67%	+6
Advanced Academic Programs (Honors, AP or Dual Enrollment)	74%	72%	72%	+2
Art and Music Education Programs (HB 5)	78%	80%	80%	-2
Career and Technical Education (HB 5)	73%	77%	70%	+3
College and Career Readiness (HB 5)	69%	70%	65%	+4
Co-curricular/Extracurricular Activities (Sports, Academic Clubs, Student Performances, etc.)	73%	74%	75%	-2
Digital Learning Environment (HB 5)	75%	73%	67%	+8
Dropout Prevention Strategies (HB 5)	67%	66%	63%	+4
English Language Development for English Learners (Programs designed specifically for limited English-speaking students)	73%	74%	69%	+4

**Answer Options:** *Excellent, Good, Fair, Poor, Not Applicable*

**Note:** *Not Applicable responses have been excluded from calculations.*



## Educational Programs and Services (HB 5) (Continued)

Please rate the overall quality of each program or service listed below. Consider each program based on your experiences this school year.

	2016 (N=1,449)	2015 (N=1,387)	2014 (N=1,184)	Percentage Point Difference
<b>Percentage Excellent or Good</b>				
Guidance Counseling Services (HB 5)	68%	68%	62%	+6
Health Services (School Nurse) (HB 5)	80%	80%	78%	+2
Gifted and Talented Program (HB 5)	61%	61%	64%	-3
Parent and Community Involvement (HB 5)	69%	68%	66%	+4
Physical Education Program/Gym Class (HB 5)	76%	76%	75%	+1
Second Language Programs (HB 5)	67%	68%	67%	0
Special Education Services	73%	72%	72%	+1
Student Engagement (HB 5)	71%	69%	67%	+4

**Answer Options:** *Excellent, Good, Fair, Poor, Not Applicable*

**Note:** *Not Applicable responses have been excluded from calculations.*



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